**PROFESSIONAL SUMMARY**

* 8+ years of experience in Software Design, Development, Integration, Implementation and Maintenance of Data Warehousing and Database applications using Business Intelligence Data Analytical tools like **Business Objects, Crystal reports, Crystal Xcelsius** for full SDLC process and **Tableau Desktop & server**
* **Tableau**:
* 4 years of extensive Tableau Experience using Tableau 7.0, 8.0 , 8.1 and 8.2, 9.1 as a Developer and Analyst
* In-depth knowledge on Tableau Desktop, Tableau Reader, Tableau Server, Tableau Online & Tableau Public
* Connecting to different database, building dashboards/Visualizations using **Tableau Desktop 7.0 /8.0/8.1/9.1** and publish to **Tableau Server**
* Involved in **Administration support**, **Installation support**, Creating Tableau Repository, adding Users and Groups, Assigning Password Security, Assigning Privileges
* **Business objects**: 1+ year of Experience in **Business Objects** various versions **4.0,R3.1/3.0/R2**including full client **Universe Designer, Desktop Intelligence, Web Intelligence**, Import Wizard, Central Management Console, Central Configuration Manager, Info View, Voyager, Performance Manager, Dashboard Manager, OLAP Intelligence, Supervisor, Broadcast Agent
* **Crystal Xcelsius**: Working Experience on creating **Dashboards** using **Crystal Xcelsius 2008/4.5** by importing data files to create the visualization utilizing **QAAWS** and **Live Office**
* **Crystal Reports**: Experience in creating **Crystal Reports** and developing various standards, graphical, formula based well-formatted, drill-down, Summary and Parameters based reports.
* **Tibco Spotfire**: Good working knowledge in creating dashboards using Spotfire 4.0/5.0.
* **Database**: Experience in **Oracle 11g/10g, MS SQL Server 2005/2008, Teradata, SAS. ,** MS **Access2000/97/7.0 and MS Excel**. Experience working with SQL, PL/SQL scripts, views, indexes, stored procedures and other components of database applications.
* **Data Modeling**: Good Knowledge in analyzing, designing and modeling data warehouses, SDLC and star schema data marts for various business verticals like Financial, Electronics, retails.
* **MS EXCEL:** Experience in validating and Analyzing data in worksheets using **sorting, filtering,v-lookup,H-lookup, creating PIVOT tables and PIVOT charts, Index, what if techniques**.
* **QA Testing** : 1 year of Experience in creating and executing **test plans** and **test scripts** for **INT**, **UAT** and **Regression testing**
* Good Experience with the Design and Development of **Tableau Visualization solutions** and **Tableau desktop Installation**.
* Experience working with **MS Office Suite**(Word, Excel, Access and PowerPoint skills)
* Experience in working with business users, IT leads and developers & QA team in analyzing business requirements and translate end user reporting requirements into an optimal design to meet company’s BI needs
* Good Working Experience with Health care , Accountings (AR), Collections, Finance, Sales, Marketing, Credit, Risk, Fraud, Billings and Dispute Management and Media.
* A Good team player with excellent technical, communication and interpersonal skills and capable of taking up responsibilities independently. Motivated and determined to deliver productive high quality, complete deliverables within deadlines with minimal supervision.
* Strong Desire to learn things quickly and give Good performance with in the environment.

**SOFTWARE SKILLS**

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| --- | --- |
| **BIReporting Tools** | * Business Objects XIR3/R2/R1 & Crystal Reports XI/10/9, Crystal Xcelsius, Central Management Console (CMC), Central Configuration Manager (CCM),Import Wizard, Performance Management, Desktop Intelligence, Designer, Webintelligence, voyager. |
| **Tableau** | * Tableau Desktop , Tableau server , Tableau Publisher , Tableau reader , Tableau Public , Tableau Online |
| **Databases** | * MSSQLServer2008/2005, Oracle11g/10g/9i/8i, Teradata, DB2, MS Access. |
| **ETL Tools** | * Informatica7.0(Power Mart & Power Center). |
| **Database Tools** | * SQL Server Reporting Service 2005 (SSRS), SSAS, SSIS, Toad for data analyst, SQL developer , SQL assistant |
| **Testing Tools** | * QTP 11.0 ,HP Quality center 9.2 , Microsoft test manager (MTM), TFS (Team Foundation Server),ATS ( Automatic tracking System ),SOAP UI 4.0 |
| **Operating System** | * Windows 2000/NT/XP/2003/Vista, UNIX, Linux, Sun Solaris. |
| **Office Tools** | * Live Office, MS Office Suite (2008/2003/2000/98/95) |
| **SAP Modules** | * SAP Logon GUI ERP (Financial Supply Chain management System) front end Application * SAP FI (Financial Accounting ) Module/MM(material management ) Module , SAP BW 7.0/3.5, |
| **Web Technology** | * HTML, XML, DHTML, JavaScript, Web Service. |

**EDUCATION**

* **Bachelor of Science (B.S.) in Computer Science From JNTU ( INDIA)**

**PROFESSIONAL EXPERIENCE**

**Client : Pennsylvania HEALTH Insurance department (PID) at Deloitte (CAMPHILL, PA)**

**Role : Developer / Analyst**

**Project: CHIP and adult processing system, ACA APRIL 2013 - PRESENT**

**Description:**

The Patient Protection and Affordable Care Act (PPACA), often referred to as simply ACA, is the federal health care reform law, signed into law by President Barack Obama on March 23, 2010. The ACA is a comprehensive reform law that has provisions to expand coverage, control health care costs, and improve health care delivery system, requires insurance companies to cover all applicants and offer the same rates regardless of pre-existing conditions or gender.

**Responsibilities:**

* Responsible for interaction with business stake holders, gathering requirements and managing the delivery by

Developing Tableau reporting for CAPS health insurance processing system

* Worked Collaboratively with Project manager to understand the scope of the Project for each release.
* Installed Tableau desktop 9.0/8.1 application software, Created Rich dashboards using Tableau Dashboard and prepared user stories to create compelling dashboards to deliver actionable insights.
* Retrieving data by writing SQL and Creating Data Extracts from multiple databases onto single sheet and saving data source to repository
* Created Advance connections, join new tables, create & manage **Extract and Monitor Queries**.
* Created complex tableau work flows, Tableau dashboards, and Views by connecting to different data source using **data blending** & **Data Integration** feature.
* Monitor the performance of report’s daily , tuning the reports as necessary ,resolve report & data issue’s
* Created Reports and Visualization for Enrolled individuals at state wide for health insurance contractor in different county.
* Created Tableau workbooks, dashboards using **stack bars, Pie charts, bar graphs, scattered plots, geographical maps, Gantt charts.**
* Publish, Scheduled the dashboards and workbooks on to the tableau server , setup security to the workbooks
* Good experience in using **URL’s , Hyperlinks , Filters ,grouping , parameter’s , actions for developing Complex dashboards**
* Used page shelf, Color shelf, Mark shelf, quick filters in each and every detailed workbook & dashboard.
* Responsible for developing & migrating the reports from Tableau 8.0 to 9.0 & fixing the reports Issue’s.
* Combined views and dashboard to Create into interactive stories to Present Business Users.
* Worked with Fields, Labels, tool tips creating calculations, also using backgrounds, colors to make the look and feel of the dashboard attractive.
* Involved in **Integration testing, Unit testing (UAT)** and fixing issues in the Reports during validation and before approving the reports to Production Environment.

**Tech Environment** : Tableau 8.0 /9.0, Tableau server , Tableau publisher , Microsoft Excel 2007,MS Access ,Windows 2007 server, java 1.5 platform , SQL2008, SQL developer, Oracle 10g Microsoft office 2007

**Client : EBay / PayPal ( Timonium , MD)**

**Role : Developer**

**Project: BML credit analytics and reporting SEP 2012 – MARCH 2013**

**Description:**

Bill Me Later gives customers the flexibility to purchase without having to provide a credit card or other sensitive information over the internet. The platform’s dashboard features animated charts and graphs that facilitate the analysis of data trends across a variety of data types. IT Credit Risk Management has multiple reports that assist in driving the day to day credit business. Currently, reports are produced in a variety of methods including SAS and Business Objects. I was Involved in assisting the Credit Reporting group in migrating existing reports to Tableau enhancing existing reports to a more visual display and produce additional reports to keep pace with the backlog of requests.

**Responsibilities:**

* Created and managed the BPD-Business Process Document, GUR-General User Requirement, and DFR-Detail Functional Requirement.
* Involved in gathering requirements, data analyzing, converting data over to tableau using SQL/SAS/Excel/oracle.
* Involved in installation of **Tableau desktop 7.0.**
* Involved in creating ad hoc analysis and reporting requests in a timely manner for BML Credit, Sales and Fraud for daily, weekly monthly and yearly by using relative date function.
* Created various reports like **Master/Detail reports, Cross Tab reports, Graphical Charts** reports on high Credit, Deductions, Open Account receivables, Policy report’s Using Free hand SQL and Stored Procedures
* Also Extensively Created settlement, Finance and Budget& break even analysis Dashboards and Visualizations.
* Worked on **motion chart, Bubble chart, Drill down analysis** using tableau desktop for BML eBay &PayPal.
* Worked extensively with Advance analysis **Actions, Calculations, Parameters, Background images, Maps, Trend Lines, Statistics, and Log Axes. Groups, hierarchies, Sets** to create detail level summary report and Dashboard.
* Used Formatting Techniques like sorting,ranking, grouping etc.features.
* Good Experience with Tab Cmd to ingle sign in table server , generating PDF and Sent Email messages .
* Created organized reports, customized analysis and visualized projects and dashboards to present to Senior Level Executives using spot fire and tableau.
* Developed dashboards pertaining to KPI monitoring using QlikView10.x.
* Good SQL reporting skills with the ability to create SQL views and write SQL queries highly
* Expertise in creating various **SSRS Reports** like Charts, Filters, Sub-Reports, Scorecards, Drilldown and Drill-Through reports that involved conditional formatting
* Deep experience with the design and development of Tableau visualization solutions.
* Participated in defect review meetings with the team members.
* Implemented whole life cycle of QA Methodologies starting from Planning, Capturing, Creating, and Executing, Reporting, and Tracking the defects

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**Tech Environment**: Tableau Desktop 7.0 , Tableau server / Administrator, SQL 2008,SSRS, Microsoft Excel 2007,MS Access ,Windows 2007 server, java 1.5 platform , Tab cmd ,Teradata, TOAD , Microsoft office 2007.

**Client: Sears Holding corporation headquarters ( Chicago)**

**BI analyst**

**Project: INSIGHT PLATFORM (N segment) SEP 2011–AUG 2012**

**Description:**

**Sears Holdings Corporation** is a leading integrated retailer with over 3,900 full-line and specialty retail stores in the United States and Canada and a social shopping experience where members have the ability to earn points and receive benefits across a wide variety of physical and digital formats through ShopYourWayprogram.

**N-Segment:** nsegment is the foundation of the Insights Platform, The segmentation engine automatically processes *n* customer segments daily basis, demographic / transactional / behavioral data is captured, scored, and tagged for each segment by grouping of customers / members with common behaviors / attribute, Tableau is used to publish or embed live, interactive graphs, dashboards and reports with current data automatically customized to the needs of everyone across our organization.

**Responsibilities:**

* As a N-segment team Member worked with business end users gathered information, translate business requirements and business questions into report requirements and visualize them into dashboards Prepared and validated different documents for management review on daily basis and major releases.
* Creation of user, groups, folder structures, library and repository Tableau server logons and security checks.
* Creating New Schedule’s and checking the task’s daily on the server
* Maintaining server activities, user activity, and customized views on Server Analysis.
* Create Data Extracts connecting to Teradata database, writing Free hand Sql Using SQL assistant.
* Created **Complex workbooks and Dashboards** by connecting to multiple data source (Teradata views) using data blending.
* Extensively worked on Tableau Desktop7.0, by creating Sears & Kmart Complex reports & Dashboards.
* Good Experience in publishing reports and dashboards to Tableau server
* **Published Reports, workbooks & data source** to server and **exporting** the reports in different Formats.
* Developed unlinked, **on-demand sub reports** and linked sub reports using shared variables and complex reports like **cross-tab**, **drill down and hierarchical reports**
* Generated periodic reports based on the statistical analysis of the data from various time frame and division using SQL Server Reporting Services (**SSRS**)
* Responsible for testing the dashboards before publishing, Also involved in migrating reports.
* Validated the reports before publish reports to Tableau server, troubleshoot Tableau reports, dashboards, etc
* Worked in Agile environment and involved in Conducting scrum meetings.

**Tech Environment**: Tableau desktop 7.0,Tableau server , SQL 2008,SSRS, Teradata, SQL assistant, Microsoft Excel 2007,Tableau, Windows 2003 server, java 1.5 platform,Toad for data analyst.

**Client : HASBRO (Providence RI)**

**Project: WAY TO WORK – US /CANADA /EU Implementation JAN 2009 -AUG 2011**

**Description:**

Hasbro, Inc. (NASDAQ: HAS) is a branded play company providing children and families around the world with a wide-range of immersive entertainment offerings based on the Company’s world class brand portfolio..

**Role:** CFS Report Developer.

To support Customer Financial Services (CFS) Data Universe to Review of the existing Portfolio of BI/BO (US/CANADA) reports in an effort to identify gaps for Europe & Latin America Market Need’s by Designing BRP’s, Designing Universe, Developing BO **WEBI Global Reports**, **Tableau Dashboards**, testing and validating reports From **SAP Core R/3 ERPFSCM** System, Also Developing Significant coordination with Universe (business) owner & End-users, Including the technical leads and Tester’s by conducting Regular Weekly Meeting’s and Fixing Issue’s

**Responsibilities:**

* As a **CFS** team member Interacted with Functional/End-user’s to gather Requirement for Core reporting system by understanding Exceptional features, User Expecting with reporting system by designing **Business requirement package (BRP’s**) to successfully implement Business logic.
* Worked in Tableau environment to Create dashboards like weekly , monthly , daily reports using tableau desktop & publish them to server
* Resolved the loops using Contexts and checked the Integrity of the Universes.
* Exported the Universes to Repository for making it available to users
* Applied Multi-dimensional analysis such as **slice and dice, drill functions** at report level for BO webi Reports.
* Created small **Workbooks**  and **dashboards** for analyzing statistical billing data using **Tableau 7.0**
* Created complex reports likeDetail level Transaction report’s, monthly Aging, YTD cash goal reports, Quarterly reports by creating multiple queries, sub queries, and merged dimensions, ranking features in single report
* Created Complex workbook to visualize Wal-Mart & Target sales using scattered plots ,bar charts by **tableau desktop**
* Identify risks associated with the testing strategy, then document and communicate such risk to stakeholders
* Involved resolving Error’s in the reports like **context error, Syntax errors, Multivalve Error, Timeout errors, Issue’s** with **java configuration, ERR-WIS Errors.**
* Created **Crystal Reports** using Crystal reports **Formulas**, **Grouping, Parameters**and **Static/DynamicCascading Prompts** to handle the customer’s requests from Tables, Stored Procedures and Views.
* Created reports containing all the information regarding the publishers, distributors and retailers using crystal reports xiR2.
* Created and modified the Crystal Reports for various financial groups using the Universe as a main data provider
* Tested classes and objects in the universe to use them In BO reporting, doing **gap analysis** and **documenting** them textually or within models using **Pivot tables, Pivot charts and Vlookup , Hlookup,Sorting and Filtering the data**
* Extensively involved in **analyzing &validating the BO report’s**From **SAP Core R/3 ERP and ERT** in Both the environments
* Developed source to target data mapping document containing all the Business required fields along with the business rules, database and table names
* Developed and maintained accurate system Documentation by adding Word, Excel and PDF documents to ECM**Live linkworkspace** to support subsystems.

**Tech Environment**: Business Objects XI R2/ 3.1, Rich Client, Info-View Web Intelligence, CCM,CMC,Designer, Crystal Reports XI, Crystal Xcelsius 2008, SQL 2008, Oracle 10g, SAP LOGON GUI 7.10(FSCM ERP R/3),ECM Live linkworkspace, Import Wizard, Microsoft Excel 2007,Tableau 7.0, Windows 2003 server, java 1.5 platform,Informatica power center, Oracle 11g, Toad for data analyst.

## Internal Project work

## QA analyst JAN2008 –Aug 2008

Cybertel software Limited is the leading global formation technology (IT) services company. CSL integrates Business Objects as a strategic solution for users to go through the vast volumes of data from state Medicaid agencies. My role was to interact with users and Management, understand their requirements, create Reports to provide a better insight into Business statistics and validate them.

**Responsibilities:**

* Involved in preparing System **Test Plans** based on **Use Case Document** and prepared the **Test Cases**.
* Involved in participating in review meetings, analyzing the application and allocating the resources.
* Reproduce the Issues and Bugs in **INT** and **UAT**
* Written and executed the test cases using the **Microsoft test manager (MTM)**Tool
* Worked closely with the Testing Lead and manager for creating test cases.
* Involved in creating BUGS and change request
* Manually tested the GUI of the application.
* Maintained a record for tracking the Closed and open Bugs list inTFS **(Team Foundation Server**).
* Involved in providing the data to end client to Test the information on the application
* Involved in Writing **SQL Queries** in Microsoft **SQL developer** for Test data
* Involved in performing system and regression testing during the **Maintenance Phase** of the application.
* Participated in **User Acceptance Test (UAT**), documented procedures and guiding the users in verifying various transactions on the system

**Tech Environment**: Manual Testing , QTP , Oracle 11i ,SQL , TFS and MTM ,Microsoft SQL developer , Microsoft Excel 2007,MS Access ,Windows 2007 server, java 1.5 platform , Microsoft office 2007.